



Case Study



DP WORLD

DP World transforms global credit risk management in South Africa with Trade Shield

DP World, a multinational logistics company specialising in cargo logistics, port terminal operations, maritime services, and free trade zones, manages exceptionally high financial volumes across its operations. With significant exposure and complex governance requirements, DP World needed a solution that could deliver precision, speed, and transparency in onboarding and credit vetting processes.



Challenge

- High financial exposure requiring accurate onboarding and credit vetting.
- Manual processes causing delays, errors, and inconsistent customer information.
- Need for full visibility and auditability to meet global governance and compliance standards.
- Desire for continuous monitoring to proactively manage debtor risk across multiple regions.



Solution

DP World partnered with Trade Shield to implement a fully digital credit management platform, which delivered:

- Unified digital workflow connecting Sales and Credit Risk functions globally.
- Standardised onboarding process eliminating manual errors and incomplete documentation.
- Intelligent field validation ensuring accurate and complete submissions.
- Continuous monitoring with automated daily reviews, risk profiles, and recommended credit limits.
- Full auditability with time-stamped actions and traceable documents for governance and compliance.
- Responsive, knowledgeable support tailored to the fast-moving logistics environment.



Impact

- Faster, more accurate onboarding and credit vetting across multiple regions.
- Strengthened internal governance and improved audit compliance.
- Enhanced credit control posture through proactive risk monitoring.
- Significant reduction in operational risk and improved decision-making.
- Elevated internal controls beyond previous manual standards.

Why Trade Shield

- 1** Proven reliability for high-volume, high-risk global logistics operations.
- 2** Scalable automation for compliance and efficiency.
- 3** Exceptional client support and innovation-driven partnership.

Client Testimonial

"Trade Shield has transformed our onboarding and credit vetting processes with unmatched precision and reliability. The platform delivers speed without compromise, full auditability, and continuous monitoring that protects our financial exposure. Their team is professional, responsive, and commercially insightful. We confidently recommend Trade Shield as a superior provider of digital onboarding and credit management solutions."

Willem Smith

National Credit Manager, DP World South Africa