



Case Study



mentis

Mentis Africa boosts efficiency with Trade Shield's credit automation

Mentis Africa, a leading manufacturer with a legacy of excellence, required a robust credit risk management solution to support operational efficiency and compliance. With complex workflows and high transaction volumes, the company needed a platform that could streamline credit assessments, simplify onboarding, and integrate seamlessly into existing processes.



Challenge

- Manual credit processes slowing approvals and onboarding.
- Need for a user-friendly system adaptable to unique workflows.
- Compliance requirements demanding transparency and speed.



Solution

Mentis Africa partnered with Trade Shield in 2022 to implement its credit risk management and onboarding platform, which delivered:

- Automated Credit Assessment to accelerate decision-making.
- Workflow Adaptability for seamless integration.
- Centralised Data for easy access and audit trails.
- Responsive Support ensuring smooth implementation and ongoing optimisation.



Impact

- Streamlined credit assessment processes.
- Improved operational efficiency and compliance.
- Enhanced user experience with a platform that is intuitive and adaptable.
- Strong partnership with a provider committed to innovation and responsiveness.

Why Trade Shield

- 1** Proven reliability and adaptability for complex workflows.
- 2** Scalable automation for compliance and efficiency.
- 3** Exceptional client support and innovation-driven partnership.

Client Testimonial

“We are providing this reference for Trade Shield, with whom we have had a professional relationship since 2022. During this time, Trade Shield has delivered consistent, high-quality credit risk management and onboarding solutions that support our operational and compliance objectives. Their platform is user-friendly, adaptable to our workflows, and effective in streamlining our credit assessment processes. Their team is responsive and knowledgeable, and they ensure our requirements are fully met. We have found Trade Shield to be a reliable and professional partner, offering insight and innovation to our business. We recommend Trade Shield to any organisation seeking a service provider in this area.”

Karin Marillier

Financial Executive, Mentis Africa.